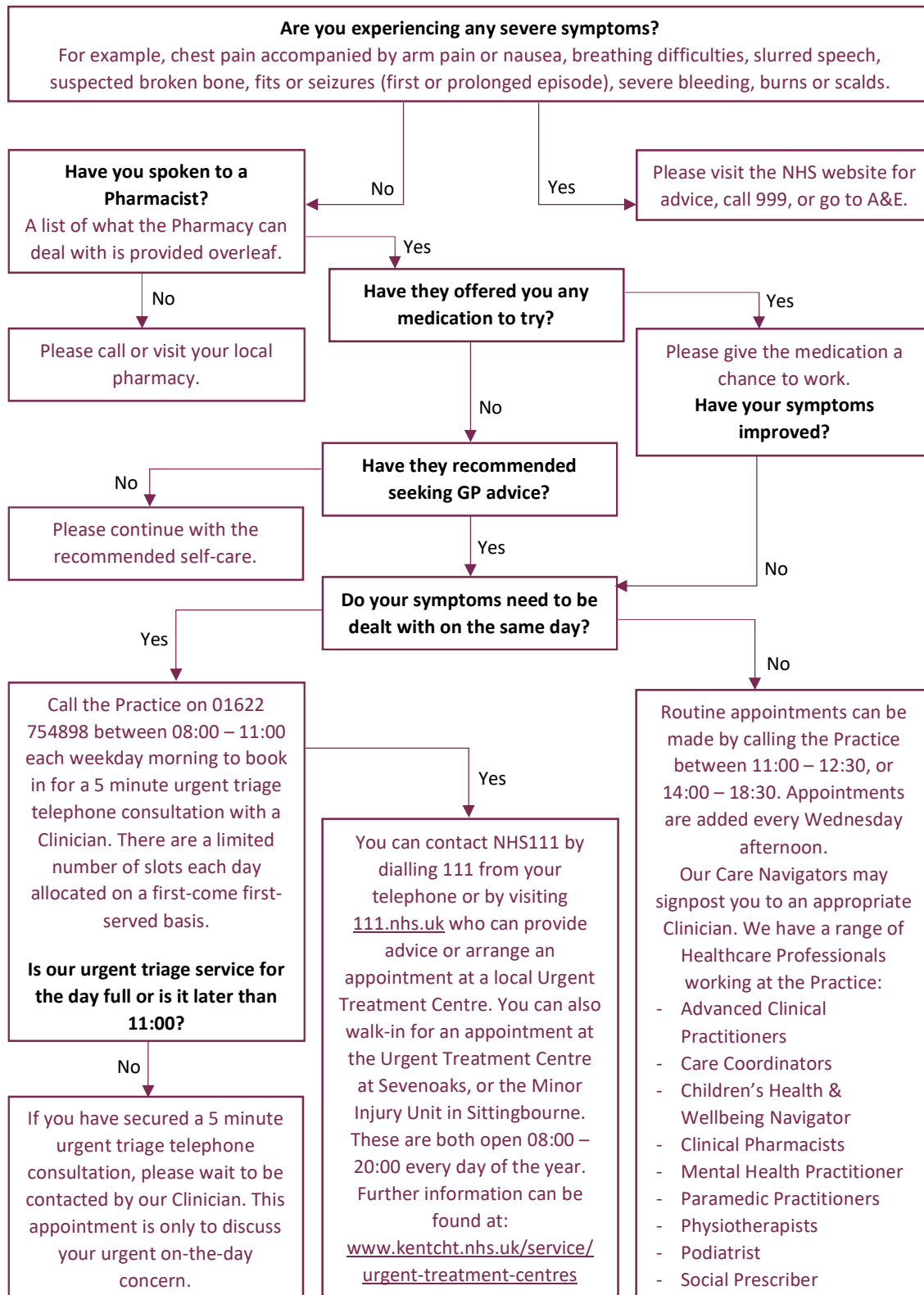
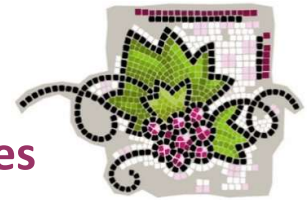


The Vine Medical Centre

How our Appointment System Operates



We are unable to check the progress of your prescription over the telephone. You should contact your nominated Pharmacy to ascertain if it is ready for collection.

We will normally contact you if there are any concerns, however if you would like to check, please call for results after 11:00.

Common ailments that a Pharmacy can assist with (acute means quick or sudden onset):

- Chicken pox
- Cold & Cough symptoms/Flu/Nasal Congestion/Temperature/Fever
- Cold sores
- Conjunctivitis (acute bacterial)
- Constipation (acute)
- Cough only (not related to cold/flu symptoms)
- Cystitis
- Diarrhoea (acute)
- Ear wax softening
- Eczema/Contact Dermatitis/Dry Skin/Allergic rashes
- Fungal Skin Infections
- Hay Fever/Seasonal Allergic Rhinitis
- Head Lice
- Indigestion/Dyspepsia
- Insect Bites and Stings
- Pain (acute only – including toothache and earache)
- Soft Tissue Injury
- Sore throat (not related to Cold/Flu symptoms)
- Threadworm
- Thrush – Oral
- Thrush – Vaginal

Pharmacists cannot help if you are/have:

- Pregnant/Breastfeeding
- Under 2 years old
- Breathing difficulties or severe chest pain (call 999)
- Sudden & unexpected weight loss
- Blood in urine, stools, vomit, etc.
- Sudden unfamiliar symptoms causing great concern